## **HOW TO MAKE AN EYE DOCTOR APPOINTMENT**



### DO YOU HAVE VISION INSURANCE?

### I have private insurance

Yes, I know I have vision coverage I don't know if I have vision coverage under my insurance plan

Call the number on the back of your insurance card for information on your coverage options. Please see the example below.

## Anthem. BlueCross BlueShield

Member: Present this ID card to your health care provider before you receive services or supplies. See your Evidence of Coverage for covered services. Provider: Do not bill Medicare. Please submit claims to your local Blue Cross Blue Shield Plan. Include 3-digit alpha prefix that precedes the identification number listed on the front of the card.

Possession of this card does not guarantee eligibility for benefits. Medical Claims & Inquiries P.O. Box 70032 Anaheim. CA 92825

Pharmacy Claims: P.O. Box 14718 Lexington, KY 40512-4718 Dental Claims: P.O. Box 26110 Sonta Ana, CA 92799 Blue View Vision Insight Claims: P.O. Box 8504, Mason, OH 45040-7111

ssue Date: 11/28/201

# anthem.com

Member Service: 1-855-690-7796
TTY/TDD Line: 711
Provider Service: 1-614-259-0286
Pharmacist Inquiries: 1-866-630-3820

Pharmacist Inquiries: 1-866-630-3820 <u>Dental Customer Service: 1-888-700-0992</u> Vision: 1-855-690-7796 24/7 NurseLine: 1-855-658-9249 SilverSneakers: 1-855-741-4985

Anthem Blue Cross and Blue Shield is the trade name of Community Insurance Company. Independent licensee of the Blue Cross and Blue Shield Association.

#### I have Medicare

Most vision coverage is for eye diseases, or medical treatment for eye diseases. \*Medicare does not cover regular, dilated eye exams or eyeglasses.\*

\*However, Medicare does cover yearly dilated eye exams if you fit the following criteria:

- You have diabetes
- You are 'at-risk' or have glaucoma. Please see below for 'at-risk' criteria.

\*One pair of eyeglasses is covered after cataract surgery.\*

\*If you do not fit the criteria above for a covered eye exam, please follow the instructions above for 'I have no insurance'\*

### 'At-Risk' Glaucoma Eye Exam Criteria:

- You have diabetes
- You have family history of glaucoma
- You are African American and age 50 and older on Medicare
- You are Hispanic and age 65 or older on Medicare

#### I have Medicaid

Authorized Signature

For questions about your Wisconsin healthcare coverage,

State of Wisconsin, PO Box 6678, Madison, WI 53716-0

call: 1-800-362-3002

Call the number on the back of your insurance card. Ask if you have any vision coverage. If so, ask what benefits are covered. Please see the example below.

**No,** I do not have coverage.

**Yes,** but I only have partial coverage. I have no insurance

You may qualify for Prevent Blindness Wisconsin's voucher program. Please see our Voucher Criteria Sheet at wisconsin.preventblindness.org under our **Resources tab** to see if you qualify.

If you qualify, a free eye exam and/or a pair of glasses may be covered by the voucher. Please call our office at (414) 765-0505 to learn more.

**Yes,** I have coverage for my vision care needs.

Ask your insurance provider which eye clinics and eye doctors they cover.
Schedule an appointment with an eye clinic and eye doctor in your plan.